



How to Install & Set Up the Alcoa Pitt FCU EZ Mobile app:

YOU HAVE TO BE ENROLLED IN THE EZ CARD WEB APPLICATION FIRST; YOU THEN CAN ENROLL AND ACTIVATE YOUR MOBILE DEVICE THROUGH YOUR MOBILE PHONE'S APP STORE.

Step 1: Go to your phone's app store (Play Store or App Store) and search for the Alcoa Pitt FCU EZ Mobile app. Download it and install it. Open the app once it is downloaded.

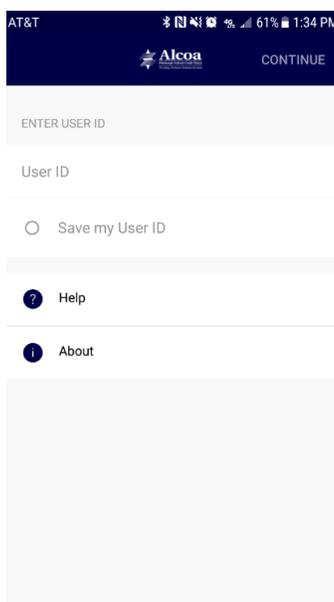
Step 2: The sign-on screen will appear. Enter your User ID and select continue. If you have multiple Alcoa FCU credit cards, there will be separate logins for each credit card.

Step 3: The system presents the user with a challenge question. After providing the correct answer, the user will select Continue. (You can select the lower switch under the question to "Remember Device" if you'd rather not answer a challenge question in the future.)

Step 4: The next screen that will appear will ask for your password. Select continue after entering the correct password.

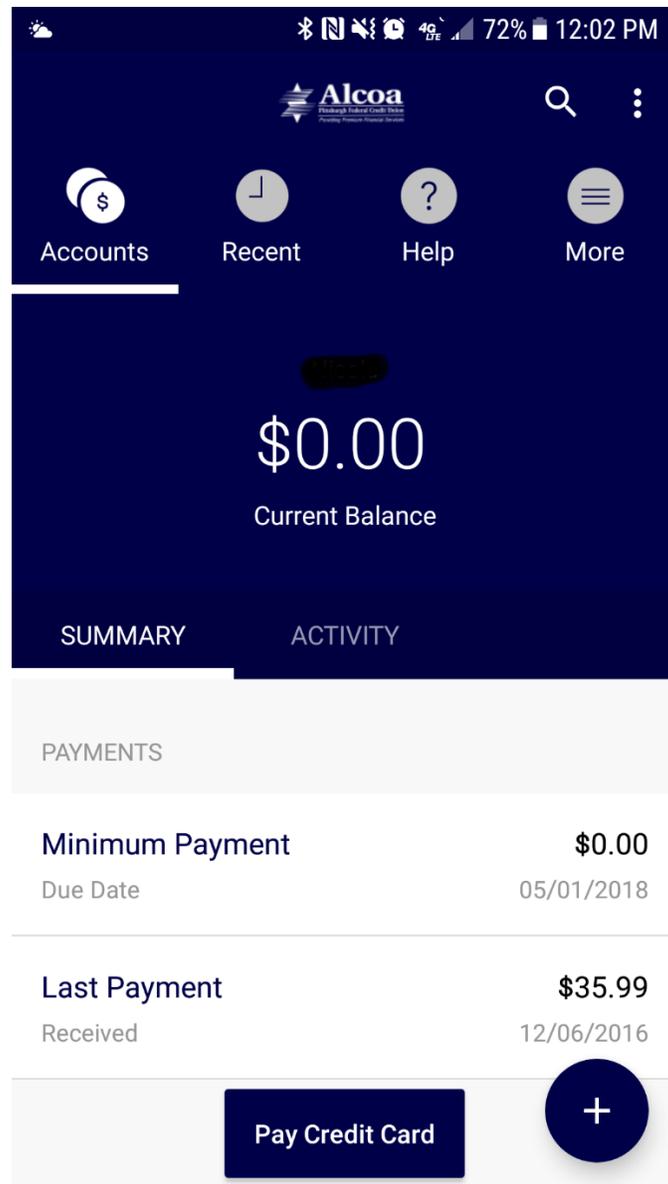
Step 5: The next step is for the user to enter the phone number of the device that they are using. After providing the phone number, select Enroll.

Step 6: This presents the user with the Accounts screen of the app.



Basics:

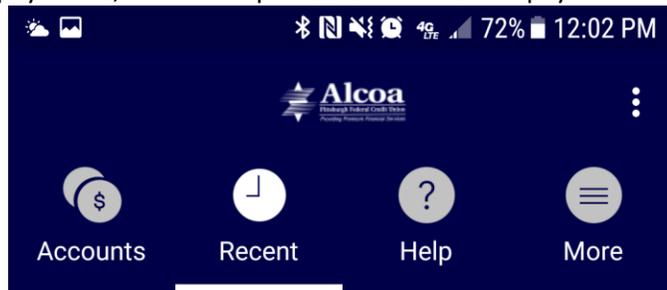
1. Towards the top of the screen, the user will see the current balance on the credit card.
2. Below this, the user will see buttons to access account summary information and card activity. Account summary is shown by default.
3. Scrolling down the summary screen will present the user with an account details section listing balance and card status information.
4. Below the Account Details section, users can select the Credit Details link which presents the card's credit details showing available credit and cash amounts, as well as limits for each.



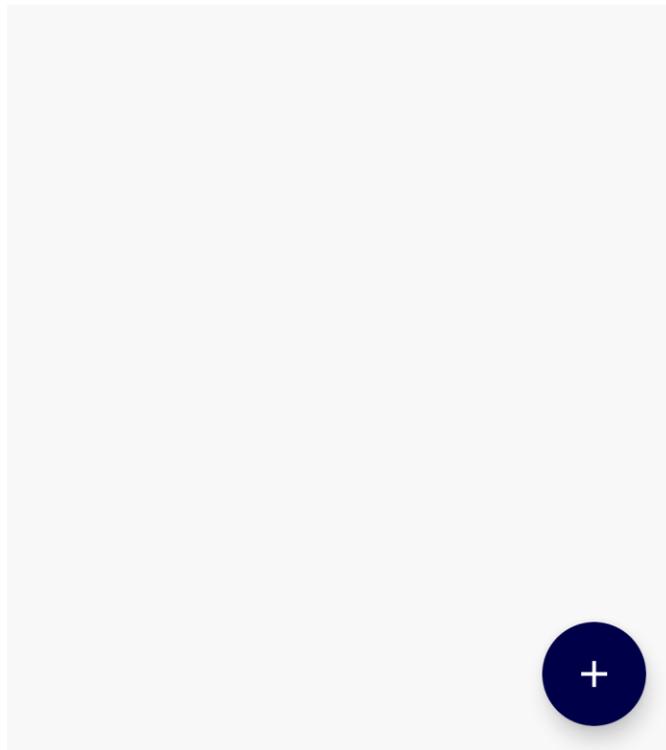
How to Navigate Within the App:

****You'll see different options on the tab bar. We will go into depth about each option.****

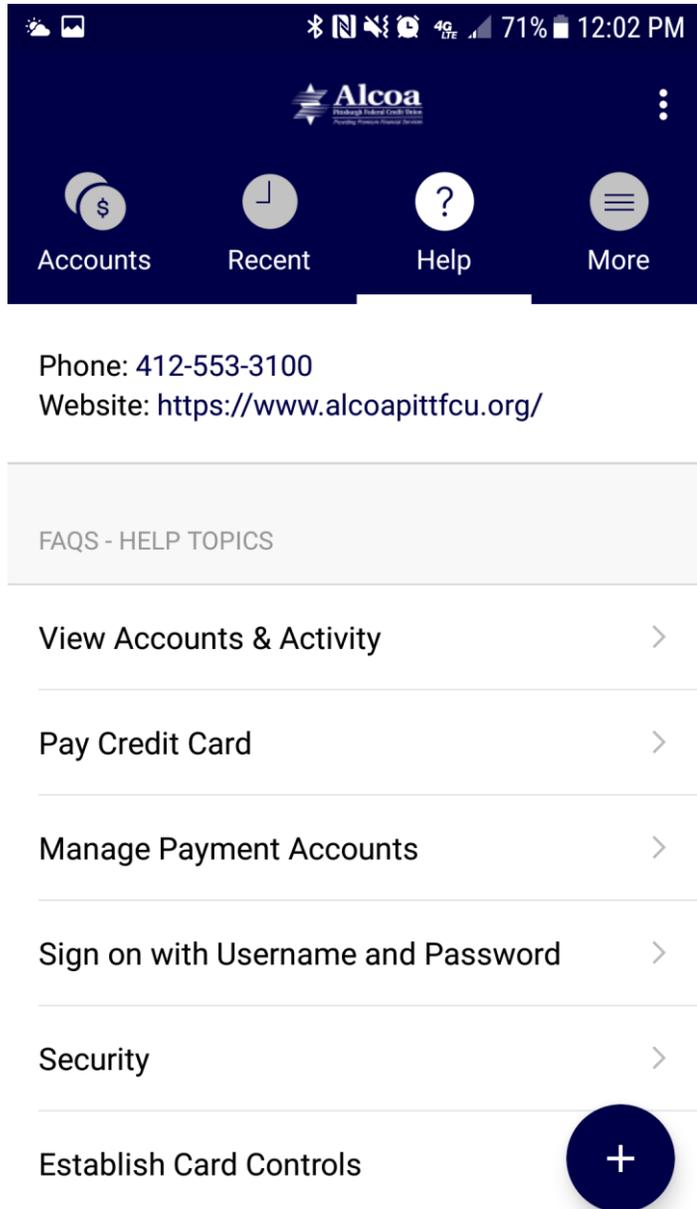
- “Recent” tab- gives user access to recent money movement history via the mobile banking application.
 - After selecting Recent, the user is presented an option to see card payment history.
 - After choosing payments, the user is presented with recent payment history.



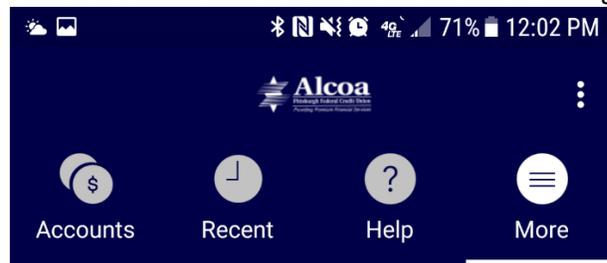
↔ Payments



- “Help” tab- gives our credit union’s contact information if you’re feeling stuck or if something isn’t seeming to work on the app.
 - Our contact information appears first. Our site and phone number are listed.
 - Below the contact information, there are help topics that can help direct you to finding answers to questions you may have about the app.



- “More” tab- gives user access to quick access options, help content, and information about the mobile app via the mobile banking application.
 - After selecting More, the user is presented with the following option:
 - Card Controls: Allows user to set specific controls for merchants, transactions, regions, etc.
 - How to use the “My Regions” feature- my regions are areas that you’re typically in. It will ask you to nickname the regions (Example- “Work” which you could set for the area where your work is located.)
 - The other option is to turn on “Block International” transactions
 - Alerts: Set alerts for money amounts, regions, transactions, etc.
 - Payment Accounts: Allows users to add accounts used to **fund their card payments**
 - Settings: Instructions on how to access device notification settings
 - About: Version information about the mobile banking



 Card Controls

 Alerts

 Payment Accounts

 Settings

 About



- Task Menu Tab (Indicated by the + symbol)- provides user access to the payment feature of the EZ Mobile application.
 - After selecting the “+”, a screen slides up showing the Pay Card icon.
 - The user selects this icon to begin the process of making a payment to their card account.

